A Guide to Using







Install Skype on Your Device:



If you have an Apple product, install from the App Store





If you have an Android product, install from the Play Store





If you have a Windows product, install from the Skype website:

www.skype.com

During the install process you will:

- Set-up a user name
- Set a Password
- Allow access to your camera
- Allow access to your microphone
- Allow access to your contacts (optional)
- You will only have to do this process once and then your device will remember you next time you use Skype.
- Keep your password private
- Give your Skype user name to friends and family you wish to connect with
- You are now ready to start using Skype



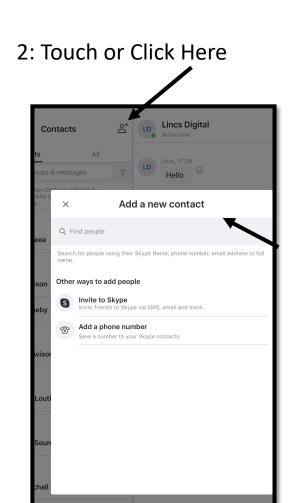
Touch the Skype Logo to start on iPad and Tablets.

Double-Click the logo on a Computer.

You will now need to add some contacts or wait for friends to send you a request.

The next few screen shots show how to add a contact.

You can only communicate with people you choose to accept and if they accept your request.

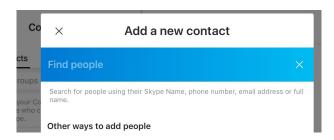


3: The Add a new contact screen will appear

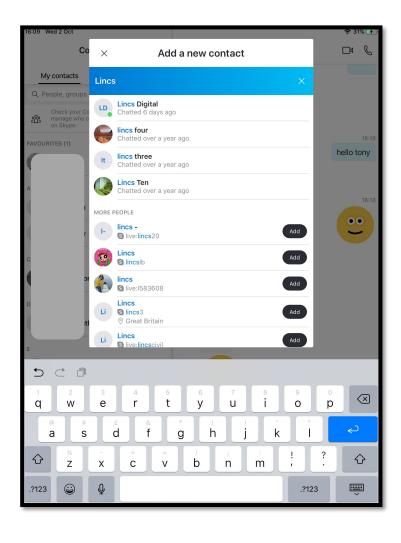
1: Touch or Click Contacts

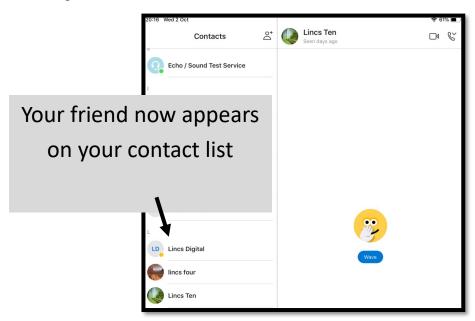
Touch or Click "Find people"

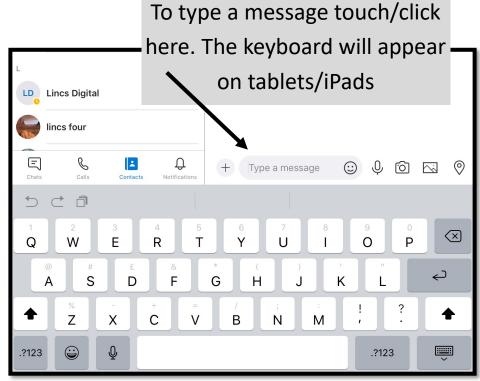
The Keyboard will then appear on iPads and Tablets



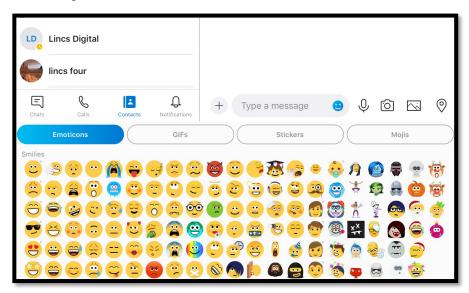
- Type the name of the person you are looking for
- Names will appear as you type
- When you locate your friend
 - Touch/click on add
 - This sends a request to your friend
 - Once they accept they will appear on your contacts
- If you receive a request from a friend
 - Accept and you will appear as a contact
 - Decline and nothing will appear in your contacts





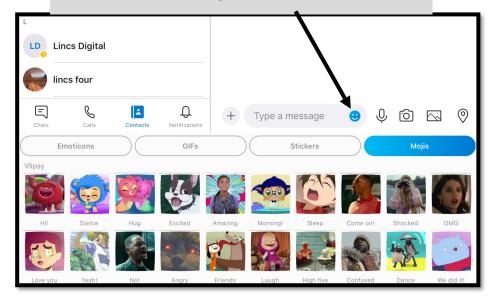


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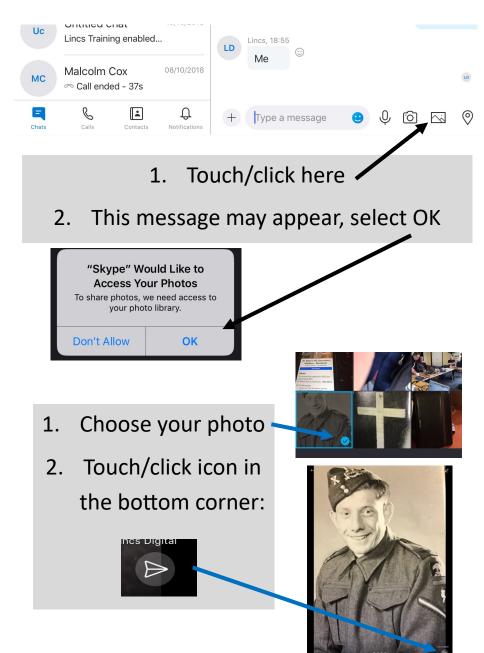


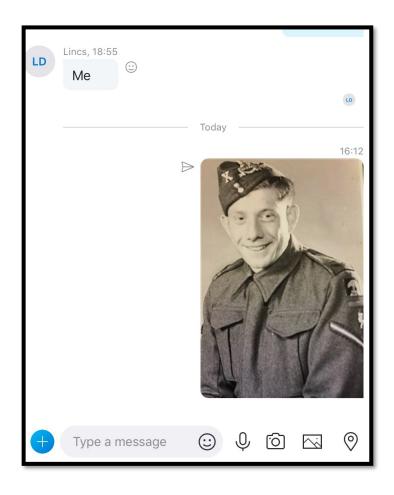
You can add faces and characters to your message.

Touch/click here



To add a photo to your message

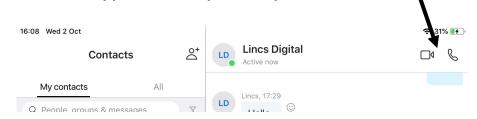


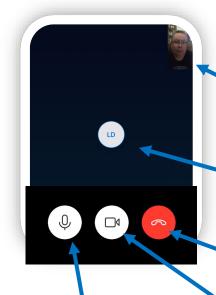


The photo now appears in your message and is sent to your contact.

To Make a Video or Audio Call

Choose your contact and then select type of call you require





Your camera will switch on and appear in the corner.

Your contact will appear on the main part of screen

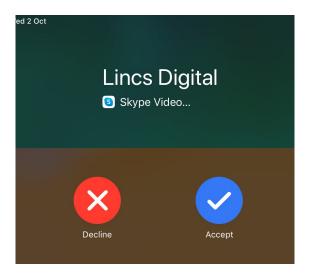
Turn Microphone On & Off

Turn Camera
On & Off

End the Call

To Receive a Video or Audio Call

Choose to Accept or Decline the Call.



The Call screen then appears with your camera in the corner and your contact on the main

screen.



For further information and new features that may appear please see:

www.skype.com

- All of the features we used are free to use with an internet connection.
 - If you use a mobile phone it will use your Data for Skype.
- You can make calls to a normal phone and charges apply.
 - You can call overseas phones at a much cheaper rate than normal phone charges.

If you wish to use these options please see the Skype website for payment options and prices.

Skype is one of many Video/Audio calling services.

Skype will work to and from any type of device.

Facetime will work Apple to Apple.

WhatsApp requires a mobile phone which can then be linked to other devices.

Messenger will work on all devices.

These are the most popular services and all work similar to Skype.



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Video Support available by appointment using :
Skype, Zoom, Microsoft Teams, WhatsApp,
Facebook Messenger or Facetime.

Please phone or email to book appointment.



